



**Technology Designed to Protect Your Assets.**

## **The New PassTime IVR and Bulk Import Services Provides Easy-to-Use Customer Code Generation Tools 24/7**

The PassTime Integrated Voice Response (IVR) Service is an automated service platform that will allow your customers access to their new payment codes via telephone 24 hours a day, 7 days a week. This state-of-the-art system automatically validates the most recent payment code information recorded for your customer. It will then either relay the current code to your customer, or in the event a code has expired, it will generate a new one based on the previous code's "Good Until" date.

The PassTime IVR Service will ultimately allow for greater payment processing and code generation options for your business. By leveraging this technology you will spend less time on collections and delinquencies, while spending more time interfacing with all of your new and prospective customers.

This combination of increased employee productivity and reduced customer inconvenience will truly demonstrate how this service can benefit your business.

**PassTime IVR services will continue to expand, providing even more automated features to assist you and your customers!**



- Allowing your most consistent and best-paying customers the ability to retrieve a pre-approved code at any time.
- The creation of a dedicated toll-free number that can act as a virtual Automated Call Director (ACD) for your business.
- Customizable menu options for the dedicated toll-free number, allowing your customers choices ranging from code generation, to being directly connected with you.
- Customer can be directly transferred to the PassTime Knowledge Center for immediate assistance with their PassTime device

### **Bulk Import Services**

With PassTime's Bulk Import Service, you'll never have to generate codes one-by-one again. The Bulk Import Service from PassTime does all the work for you! Simply import a file with all your customers who have paid, and The Bulk Import Service generates codes all the customers at once. You can import customer files every day, week, two weeks, anytime you want.

**Save time on generating codes for your paying customers and let the PassTime Bulk Import Service do it for you.**

**Visit us on the web at [www.PassTimeUSA.com](http://www.PassTimeUSA.com)**

**Call toll free 877 - PASSTIME**